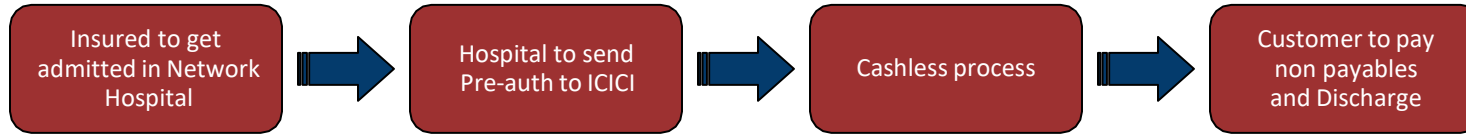
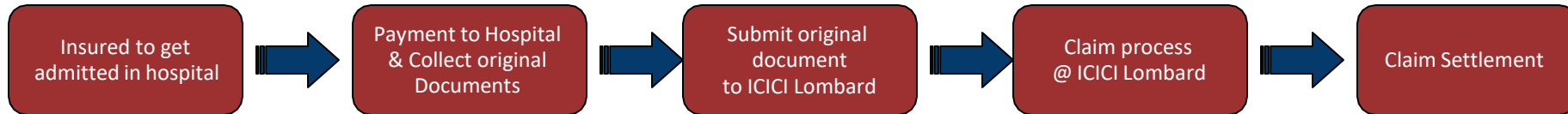


Cashless process



- Customer to carry ID proof & E card copy

Reimbursement process



Documents to be submitted for Reimbursement

- Duly filled Claim form including Part C for Electronic fund transfer
- Discharge summary (with details of complaints and the treatment availed)
- Final Hospital Bill (detailed break-up) along with interim bills & Payment receipts
- All investigation reports (E.g. Original Blood report, X-ray, Sonography, CT Scan, MRI, etc.)
- All pharmacy bills supported by doctor prescriptions
- Implant sticker / invoice, if used (E.g. lens details in cataract case, stent details in angioplasty)
- Medico Legal Certificate (MLC) and / or FIR for all accident cases
- Cancelled cheque photocopy or ID proof with self-attestation for policies with fund transfer to employee account directly.

Contact details

Document Dispatch Address :-

ICICI Lombard healthcare

1st, 4th, 5th & 6th Floors,
Varun Towers II,
Opp Hyderabad Public School,
Begumpet,

Hyderabad – 500016 Telangana

Call centre :- **18002666** , Email :- ihealthcare@icicilombard.com